

# **e:Presence**

## **Teleconference Service**

### **Using the Demo Room**

**Version 5.0**

**May 2026**

## INTRODUCTION

e:Presence service is mainly addressed to the academic and research community of Greece, giving its members the ability to organize and conduct high-definition teleconferences, reducing travel costs and increasing productivity.

Teleconferences through e:Presence have now replaced the vast majority of meetings that traditionally required the physical presence of participants, such as:

- University Board Meetings
- Faculty promotion meetings
- Research and development project meetings
- Committees for postgraduate thesis or doctoral dissertation examinations

e:Presence teleconferencing service is based on the advanced teleconferencing technology of Zoom, while also providing a user-friendly management environment with enhanced features and an extremely easy process for direct access to teleconferences for end users.

- The maximum duration of a teleconference is 24 hours.
- Up to 300 participants can attend a teleconference, with the option to increase the limit up to 1000 participants through the “Increase participant number” option in the conference settings.

## ACCESSIBILITY MENU

Users can control:

- Website brightness
- Contrast
- Font size

through the Accessibility Menu located at the bottom-left corner of every page of the service.



## USING DEMO ROOM

The Demo Room is a virtual meeting room provided to help e:Presence users test their connection before joining an actual scheduled teleconference.

Every user can access the “Demo Room” tab from the service interface.

**What is the Demo Room**

The Demo Room is a virtual meeting room provided to facilitate e:Presence users in testing their connection to the e:Presence service before connecting to an actual scheduled conference. The link «Connect to Demo Room» activates the appropriate video conference software and connects the user to this room, having enabled audio and video transmission.

**Test connection**

In order to participate in e:Presence conference-calls, you need to install the [Zoom Client for Meeting](#). After you finish the installation, please close the pop-up zoom client window.

Experiencing a connection problem? press [HERE!](#)  
Would you like to rate our service? Click [HERE!](#)

[➔ Connect to Demo Room](#)

Accept Demo Room Terms

**Demo Room Terms**

The e:Presence Demo Room service is provided for testing purposes and for short connection times without any privacy or security assurances. GRNET does not bear any responsibility for malicious use of the service, including but not limited to: using the service for long conversations, substitution of the regular e:Presence service with Demo Room connections or any aggressive or offensive behaviour by Demo Room participants. Please report incidents to [Contact](#).

The green “Connect to Demo Room” button launches the Zoom software installed on the user’s device. If Zoom is not already installed, a download link is available above the green button.

Before connecting, the user must accept the Demo Room Terms of Use displayed in the right column of the page.

Depending on the device and operating system, users who are testing the service for the first time should follow the installation and usage instructions for the recommended software as described in the corresponding manuals.

If only one user is connected to the Demo Room, they will be able to:

- see their own camera feed as transmitted through the e:Presence infrastructure,
- test their microphone,
- test their camera using the available Zoom Client options.

If multiple users are connected at the same time, participants may ask each other whether audio and video are working correctly.

**Important Notice:** *The e:Presence Demo Room is intended only for short-term testing purposes and does not provide guarantees regarding communication security or privacy. GRNET S.A. is not responsible for any malicious or inappropriate use of the service, including:*

- *long-term use replacing scheduled e:Presence teleconferences,*
- *antisocial or inappropriate participant behavior within the Demo Room.*

*Any such behavior should be reported through the Contact Form of the service.*